YOUR ONE-STOP DOOR SOLUTION PROVIDER.

...Door manufacture, supply, installation, reactive and planned maintenance, emergency repairs!



WWW.ABCDOORS.CO.UK

24/7 SERVICE

abc doors
TECKENTRUP DOOR SOLUTIONS

Who are ABC Doors?

COMPETENT AND PROFESSIONAL DOOR SPECIALISTS OFFERING BEST-VALUE SERVICE ACROSS THE NORTH OF THE UK.

Founded in 1996, ABC Doors is one of the industry's leading providers of commercial and industrial door security and access solutions. A strong indicator of our capabilities is our work with household names, such as the Co-op, to provide **comprehensive door packages and services.**



2 service hubs supporting a network of engineers



30+ mobile engineers



Decades of experience across all sectors





17 support staff

abc doors

TECKENTRUP DOOR SOLUTIONS

Part of the Teckentrup family with 90+ years experience in the industry and operations in Warrington, Germany and across Europe.



Efficiency through technology - electronic job management

Competitive pricing

Comprehensive product portfolio and knowledge



In-house manufacturing of aluminium doors and screens

ABC ADDS VALUE.

Always fair and striving for improvement across your business.

ABC Doors remains competitive, whilst adding value and cost reduction off your bottom line. When total-life costs across a contract are considered, ABC benchmarks very favourably. We don't price below market just to win work! Our pricing structures are fair and sustainable - we don't load on extra costs after winning a contract... Our complete support package aims to reduce costs over the lifetime of the door through a combination of overall extended product life and rolling review of cost-down opportunities.

We work closely with you to keep your business running smoothly and get you back up and running when things go wrong quickly, minimising costly downtime.

What does ABC Doors do?

THE FULL DOOR LIFECYCLE.

9 solutions - 1 accountable delivery partner.

Our unrivalled service package, project management and support capabilities alongside our extensive product portfolio means you can rely on ABC to be your sole provider - **Say goodbye to the hassle of managing multiple sources and suppliers!**

1



Access Doors & Controls

2



Fire, Smoke & Security Doors

3



Personnel Doors

4



Fast-Acting Doors

5



Roller Shutters

6



Security Grilles

7



Sectional Doors

8



Shop Fronts, Autodoors & Screens

9



Curtain Walling





From smart access...
...to industrial performance.

PLANNED PREVENTATIVE MAINTENANCE...
REACTIVE SERVICING & MAINTENANCE...
EMERGENCY CALL OUTS...
PROACTIVE AND CONTRACTUAL PROJECT WORK...



Why choose ABC Doors?

A DETERMINED COMMITMENT TO SAFETY, QUALITY AND DOING WHAT WE SAY WE WILL.

ABC Doors' core values aren't just something we believe, **they are what we do.** Our success is built on years of industry experience and, most importantly, trust - You can rely on ABC to deliver because we have the processes, knowledge and resources in place to support multi-site projects and facilities.



Safety, is our no.1 priority.

ISO 9001 ISOQAR
UKAS MANAGEMENT SYSTEMS
Certificate Number 24129
ISO 9001

ABC Doors is a member of all major associations, trade bodies and schemes so you can be certain of high competency and professionalism. Our teams are fully employed professionals and appropriately qualified and accredited.

ADIA The Automatic Door Installation Association
IPAF
Constructionline
SafeContractor APPROVED
CHAS Accredited Contractor CHAS.co.uk
CSCS Construction Skills Certification Scheme
dhf Raising Standards Advancing Safety
PASMA
DoorSafe

ABC has a determined commitment to the continual improvement of health and safety. ABC prides itself on having a health and safety-aware culture with up-to-date staff training, including regular toolbox talks. At ABC Doors, health and safety is always first - 100% job-specific risk assessments are completed on every visit.

ABC records all incidents; Lost Time Accident, Minor Accident, Near Miss and working days clear of a RIDDOR incident and we're happy to share our good health and safety record as part of any assessment you might wish to make of our capabilities.





Quality, we'll strive to get it right first time.



Humility, selflessly seeking the right solution.



Honesty, we'll take ownership and responsibility.



Some of our core values seem obvious, like 'doing what we say we will', but you'll know the impact this has when it's not done! **ABC Doors understands the value of your time.**

ABC Doors works hard to ensure all core values are met. We'll work collaboratively with you to deliver your core values to the same high standard.

DO WHAT WE SAY WE WILL

OUTSTANDING CUSTOMER SERVICE

Collaboration, we'll work with you to provide unbeatable service.

DEVELOP PEOPLE & COMMUNITY

We're continuously looking to add value through team development and social responsibility.

How does ABC Doors operate?

WE PUT YOUR NEEDS FIRST, WORKING HARD TO PROVIDE EXCELLENT SERVICE AND A FIRST-CLASS EXPERIENCE.

Our solutions are geared to your needs. We provide total product and service support, working closely with you to explore requirements for security, fire safety and optimum access. We'll identify problematic sites/assets for maintenance. We also do the simple things well - all engineers carry comprehensive parts stock for more first-time fixes.

Ensuring safety and operation...

We'll confirm that all assets and systems are operational and safe. Our skilled team and fleet of experienced engineers ensures high competency and professionalism every time.

To your standards...

ABC Doors' objective is to deliver highly cost-effective products, reduce both maintenance and total life costs and minimise asset down-time - We'll ensure fulfilment is aligned with your specific standards and expectations too!

A service you can count on...

ABC will provide a constant and reliable service across your business. FM company? Or multi-site business operator? We can provide invaluable support when you need it - 24 -7 365.

Compliance kept clear and simple...

Experienced across all sectors and with extensive product knowledge, we understand compliance is key. We can demonstrate compliance clearly and confidently providing certified products for your application and performance requirements.

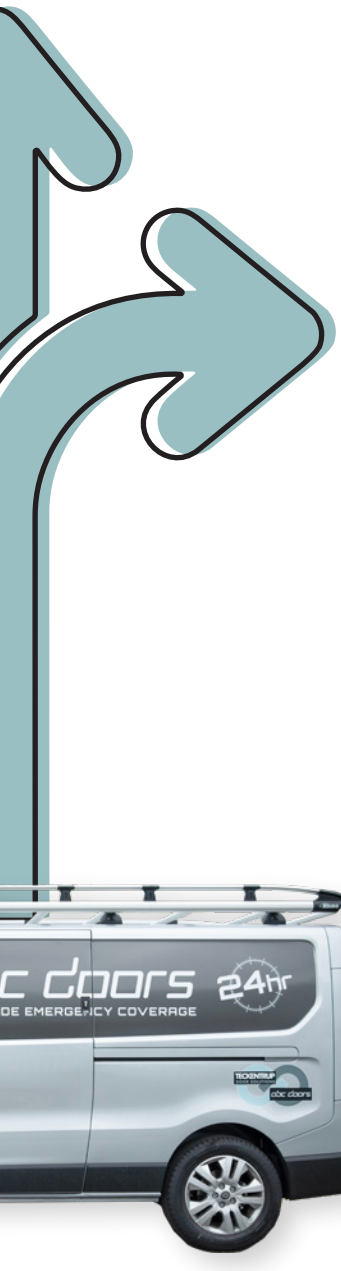


Delivering quality work...

ABC Doors is committed to delivering quality work across projects from start to finish. From the first phone call right through to when the door is installed, maintained or repaired, we strive to provide you with a complete, first-class service. We'll put in place a service level agreement and discuss with you the necessary key performance indicators, achieving and exceeding in all areas.

All contractual requirements met as a minimum...

We do what we say we will at ABC - if it's in our contract, that's what we'll do. But ABC doesn't stop there, we go above and beyond to make improvements across your business. We're always looking to add value taking our service levels from good, to better, to best as we develop our partnership with you. We'll keep your facilities running smoothly.



A high performance and engaged partner...

We are one of the industry's leading door specialist for a reason. We are a company you can trust, we deliver and we're always competitive - from a complete building fit-out, right up to multi-site maintenance plans. Best-value service is ABC Doors' promise to you.

We'll report on our performance...

ABC will be honest, providing transparent data and performance reviews to demonstrate how we are meeting your key performance indicators and service level agreements.

When has ABC Doors done it?

THE CO-OP'S SHOP FRONT SPECIALISTS TURNING RED FLAGS GREEN FOR RETAILERS WITH A TURNKEY SOLUTION.

We have many retail clients, however, one name that stands out is the Co-op. Our work with a retail giant demonstrates the scale and breath of the work ABC is capable of undertaking - **The Co-op is one of the largest grocery retail outlets in the UK, second only to Tesco.**

THE COMPLETE DOOR PACKAGE...

ABC is the provider of front and back of house doors and manages planned preventative maintenance, reactive/ emergency repairs store refurbishment and new build at 1600 Co-op stores and Co-op Funeralcare locations across the Midlands, North of England, Northern Ireland and Scotland. Essentially, anything North of Leicester is on ABC Doors' list for complete support - approximately 50% of their store portfolio.



PROFESSIONAL & COMPETENT...

Managing a multi-million pound contract of this magnitude needs a reliable, competent partner. We understand that profitable retail needs minimal disruption to trading and a partner that has the ability to meet the performance KPIs of businesses with high footfall such as the Co-op. ABC Doors brings a level of professionalism that lifts away the pressure and minimises downtime. Our teams of door engineers work to the Co-op's service level agreements for repairs and maintenance. And, our projects teams work with Co-op's contractors to hit completion dates for refurbishment/construction programmes.

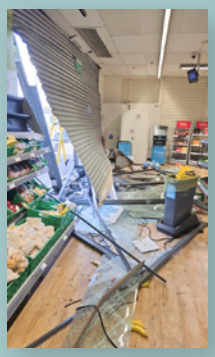
A TAILORED APPROACH...

We've worked closely with the Co-op to establish a long term relationship and understanding between the two companies. We've established a network of support both on site and in the office. We tailored our offering to meet the Co-ops needs too, with in-house manufacturing of aluminium doors and screens and specific part stocking inventory at depots and on vehicles to short-cut operational delays to critical assets. Compliance is a central remit of the contract too. ABC Doors ensures Co-op door assets are maintained to be within regulations for safe use and have certified characteristics for security, thermal efficiency, etc., inline with requirements current regulations.

A DEDICATED TEAM AT YOUR SERVICE...

ABC adds value to every project with approved service level agreements, confirmed key performance indicators and regular communication from dedicated account managers, project managers and support staff. Not to mention the 'right first time' mindset of our engineers that keep stores open, safe and secure. We're there when things go wrong too with reactive and emergency service that secure retail spaces with quick resolution and replacement of shop front doors and screens.

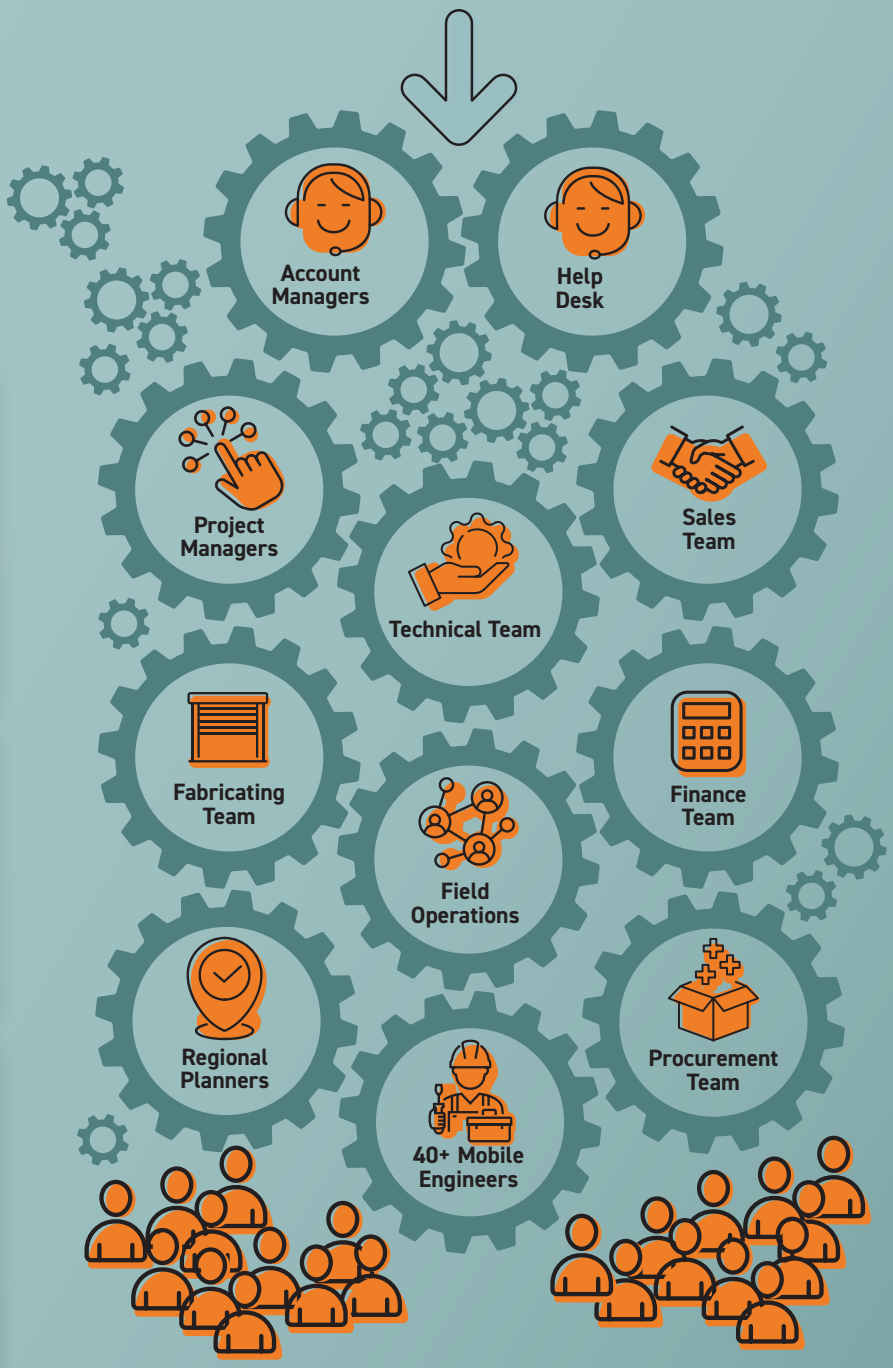
Every phone call interfaces with our powerful interlinked teams of resource...







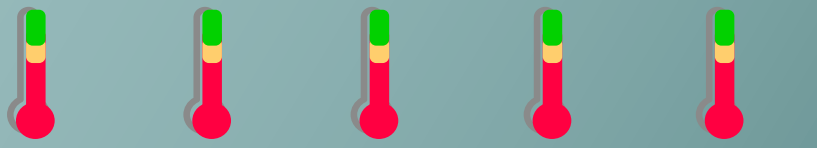




Typical examples of SLA & KPI reporting...







Where does ABC Doors cover?

OUR MANCHESTER AND GLASGOW HUBS ARE PERFECTLY PLACED TO SERVICE THE NORTH OF THE UK.

We have a network of professional, in-house engineers that operate from our two service centres strategically placed in the North to offer service times within 4hrs. ABC's service, backed up by our industry leading advice, guarantees Facilities Management and multi-site business operator Customers receive expert support across **Scotland, Northern Ireland, the North, the North-West, the East and the North East.**



Head Office & Northern Hub - Irlam, Manchester



Scottish Hub - Blantyre, Glasgow



Key Takeaways:

THE TOTAL PACKAGE, A HASSLE FREE ONE-STOP SOLUTION TO YOUR INSTALLATION, MAINTENANCE, AND REPAIR NEEDS.

Quality...

We only settle for the highest standard.

Agility...

Our teams are versatile in all operations and we will be flexible around Customer needs.

Accredited...

Safety is our number one priority - You can be confident in our capabilities.

Commitments...

We do what we say we will, meeting and exceeding our service agreements.

Cost...

We understand this drives our Customers' decisions and strive to offer scalable, cost effective packages.

Support...

Our 24hr 365 day expert support has meant ABC is relied upon as a provider of complete door solutions.

Fast...

We are there when things go wrong with quick response times – typically within 4 hours of your call.

Expertise...

Our in-house engineers and fabrication capabilities mean we keep things running smoothly.

Service...

We service the whole of the North of England and Scotland.

ARE DOORS A PRESSURE POINT WITHIN YOUR BUSINESS? ABC IS THE SOLUTION.

Experience across the built environment.


Retail


Commercial Buildings


Office, Public & Local Authority


Industrial Units & Warehouses


Fire & Security


Education


Healthcare


Facilities Management


New-Build Construction

TALK TO THE DOOR EXPERTS.

Call the help desk:
0808 169 5030

Servicing, maintenance & repairs:
servicedesk@abcdoors.co.uk

Sales enquiries:
sales@abcdoors.co.uk

Visit the ABC website:
www.abcdoors.co.uk

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Wharfside Business Park, Irlam Wharf Rd,
Irlam M44 5PN

SCOTTISH HUB
N2 International House, Stanley Boulevard,
Hamilton International Technology Park,
Blantyre G72 0B

2 Hubs,
1 responsive
network...

abc doors

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October 2026