24.7 | SERVICE

abc doors

A ONE-STOP COMPLIANT SOLUTION FACILITIES MANAGEMENT



TECKENTRUP
DOOR SOLUTIONS

abc doors

A ONE-STOP COMPLIANT SOLUTION

FOR ALL YOUR FACILITIES MANAGEMENT NEEDS...



ABC Doors is a one-stop, compliant solution for all your doors, gates, barriers, window security, indeed every kind of access type, plus fire protection and physical security for doors and windows... Focussed on supplying to Facilities Management companies, multi-site business operators and construction companies, we have expert solutions for:

- **Door manufacture, supply & installation**
- **Door servicing & planned preventative maintenance**
- **Reactive & emergency door repairs**

COMPETENCY, PROFESSIONALISM...

ABC Doors has decades of experience delivering door solutions. Our teams are fully employed professionals, appropriately qualified and accredited. At ABC Doors health & safety is always first - 100% job-specific risk assessments are completed on every visit. ABC Doors is a member of the key associations, trade bodies and schemes to ensure you can be certain of high competency and professionalism. Compliance is key too - certified products are available for your application and performance requirements.



Decades of experience

SCALABLE & COST-EFFECTIVE PACKAGES...

We're your door experts. We understand that cost drives decisions. We understand the importance of hitting KPI commitments, and we'll guide you to the right product and service profile to ensure both initial and full-life cost are optimised. One door or hundreds over multiple sites, we have a competitive, best-value solution.





40+ mobile engineers



17 support staff

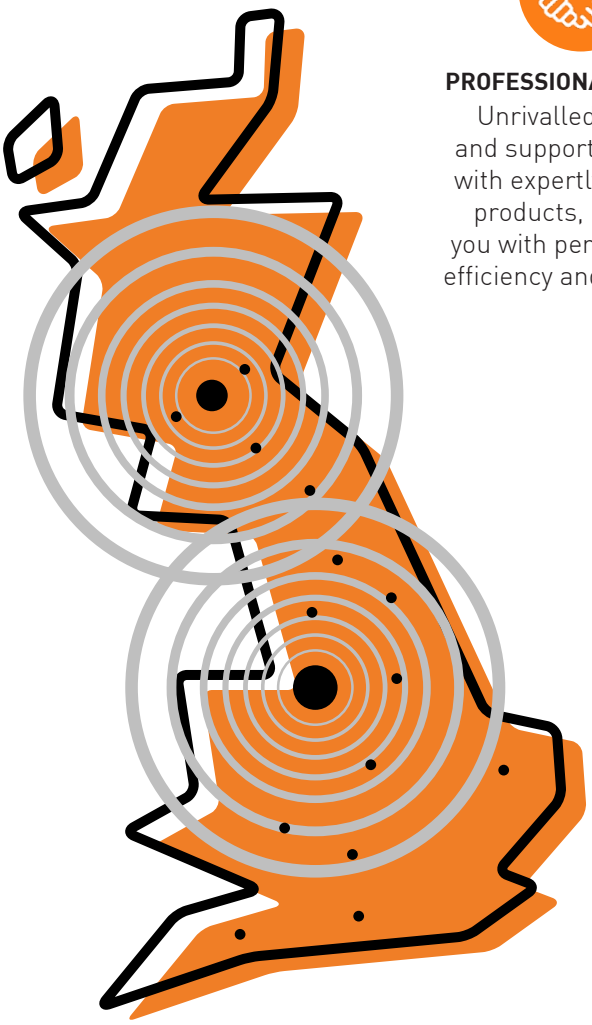


Efficiency through technology, electronic job management

EASY AS ABC!



24.7 SERVICE



2 service hubs supporting a network of engineers

PROFESSIONAL SERVICE
Unrivalled service and support, together with expertly selected products, provides you with performance, efficiency and longevity.

QUALITY PRODUCTS
ABC manufactures within its group of companies and also source products from specialist supply partners providing you with the best solution every time.

EXPERT ENGINEERS
The perfect partnership - expert teams of mobile engineers alongside dependable support services and advice ensures fast and cost-effective outcomes.

COMPETITIVE PRICES
From new installations, emergency repairs to annual servicing and planned preventative maintenance contracts, ABC Doors is always competitive.



ABC HAS THE RESOURCE, KNOWLEDGE, AND EXPERTISE TO FULFIL YOUR FACILITIES MANAGEMENT NEEDS...



ABC has years of experience supporting Facilities Management managers and companies. We have the resource to keep your products functioning and well-maintained and extensive product knowledge to help find the best solutions for you as your requirements change and evolve.

PERFECTLY PLACED TO SERVICE THE NORTH OF THE UK

We're focussed on the service and support of Facilities Management managers and companies on projects of any scale. Whether you have a several warehouses or a multiple location requirement, ABC can tailor its offering to you. We are professional and competent in working with your in-house Facilities Manager, or with a third-party facilities management company. **And, with a depot in Irlam in the North of England and Blantyre in Scotland, we are perfectly placed to offer coverage to the whole of the North of the UK.**



IRLAM



BLANTYRE

24/7 SERVICE



KPI'S - WE CAN MATCH YOUR SERVICE REQUIREMENTS...

With tailored responses to every scenario, we can match your service requirements. ABC is also there when it matters most with our industry-leading 24/7 emergency repair service. Each emergency response classification can be carefully designed to suit your needs. Emergencies can be quickly addressed with same day, 2, 4, or 8 hour response times and non-disruptive events can be attended in a timely manner. **We have a high first-time-fix outcome however, if we are unable to make the repair on first visit, you can have confidence in our processes to ensure your repair will be completed as efficiently and quickly as possible.**

THE BENEFITS OF WORKING WITH ABC:

- A one-stop, compliant solution for manufacture, supply and installation
- Bespoke & affordable planned preventative maintenance contracts available
- Servicing the whole of the North of the UK from a fleet of 40+ mobile engineers
- Quick response times with our 24/7 emergency call-out service
- Expert and qualified full-time engineers provide matchless support and service
- Compliant and health & safety aware staff that work to RAMs or dynamic task driven risk assessments when attending emergency events







APPLIED EXPERTISE

FROM THE INDUSTRY'S LEADING DOOR PROFESSIONALS...



ABC's role as a door company focussed on supplying to Facilities Management, multisite business and construction customers, means our customers use us as their single provider due to the wide range of services we offer.

EFFICIENT & COST EFFECTIVE...

ABC is your one-stop, compliant solution for manufacture, supply, installation, planned preventative maintenance and reactive & emergency repairs. **Managing your sites' assets is simple, efficient and cost effective.**



WE HAVE EXPERIENCE IN A VARIETY OF SECTORS:

- Retail
- Offices
- Hotels
- Hospitals & care homes
- Logistics centres
- Controlled environment facilities
- Industrial & commercial sites
- Construction sites
- Sports & leisure centres
- Schools & universities
- Residential properties



EXPERTS IN YOUR SECTOR



SOME OF OUR HAPPY CLIENTS...

Over the past 20 years, we have been fortunate to work with some great businesses. ABC is always competitive, from a complete building fit-out, right up to multi-site maintenance plans. ABC Doors works with household names, **a solid indicator of our capabilities.**





PROVEN COMPETENCY

FROM APPROPRIATELY QUALIFIED & ACCREDITED PERSONNEL...



ABC records all incidents; Lost Time Accident, Minor Accident, Near Miss and working days clear of a RIDDOR incident and we're happy to share our good health and safety record as part of any assessment you might wish to make of our capabilities.

COMPETENCY - ACCREDITATIONS & TRADE ASSOCIATIONS...

At ABC, we have a determined commitment to continual improvement of health and safety. We have a health and safety-aware culture with up-to-date staff training, including regular toolbox talks. And that doesn't stop when we arrive at your site! We complete a 100% job specific risk assessment on every visit which highlights any potential risks and provides clear action on how they are to be mitigated. **We care about keeping your staff and our engineers safe.**

Our 40+ full-time engineers are trained to carry out high-quality, compliant installations, repairs, upgrades, planned preventative maintenance, servicing and emergency call outs.





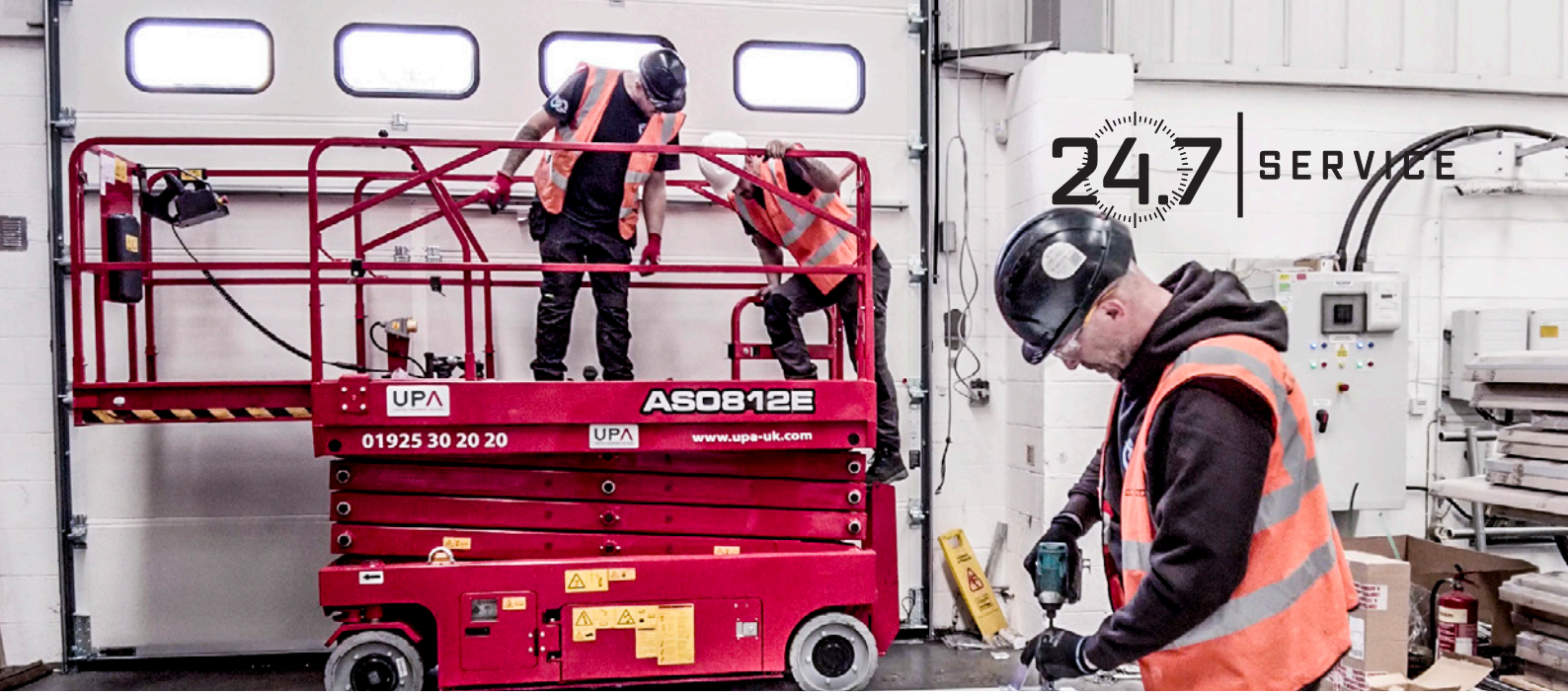
WORKING RESPONSIBLY...

ABC Doors is working to, or towards the following:

- **Environmental Product Declaration in accordance with ISO 14025 + EN 15804**
- **Occupational health & safety protection in accordance with BS OHSAS 18001**
- **Energy management system in accordance with DIN EN ISO 50001**



WORKING RESPONSIBLY



YOUR DEDICATED ABC TEAM...

When you work with ABC, you'll receive unbeatable service from our dedicated team who are there to help every step of the way:

"Every day is a challenge & the support of ABC Doors has been shown to be very effective in our service delivery to a very demanding client that we both strive to maintain consistency."

Paul Myers, Account Manager



DEDICATED CUSTOMER SERVICE ADMINISTRATOR
Our customer service administrators are your main point of contact for day-to-day operational matters, ensuring you are kept up to date on engineer's attendance, service sheets, works reports, repair quotations, etc...

DEDICATED KEY ACCOUNTS MANAGER
Your key accounts manager is the main point of contact for all contractual matters.

YOUR ABC SUPPORT TEAM
The ABC helpdesk/administration team are your project managers and will handle all your sales support questions, can provide minor works estimates, organise credit control and liaise with our stores/warehouse teams.

SCHEDULERS & RESOURCE MANAGERS
Liaise with you to arrange service visits and organise service engineer's workload including emergency call outs and repairs.

"ABC doors is our go-to contractor for doors, shutters and barriers. They always offer quick response times Any issues we have had in the past have been dealt with quickly and professionally. The account manager is always at the end of the phone and happy to help when needed."

Adam Leahy, Contract Delivery Manager

A PRODUCT SOLUTION
FOR EVERY APPLICATION...



ABC's product portfolio covers a broad selection of sectors. We manufacture within our group of companies and also source products from specialist supply partners. Products, combined with ABC expertise provides the ideal door and service solution for you.

INDUSTRIAL DOORS



ITW HIGH SPEED DOORS



INDUSTRIAL SECTIONAL DOORS



SECTIONAL DOORS

AUTOMATIC DOORS



FOLDING DOORS



RETROFIT SWING DOORS



SLIDING DOORS



SWING DOORS

PERSONNEL DOORS



ALUMINIUM DOORS

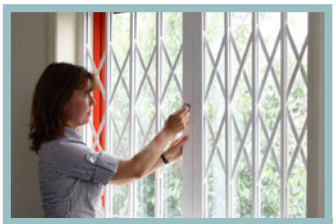


STEEL SECURITY DOORS

WINDOW SECURITY



SECURITY GRILLES



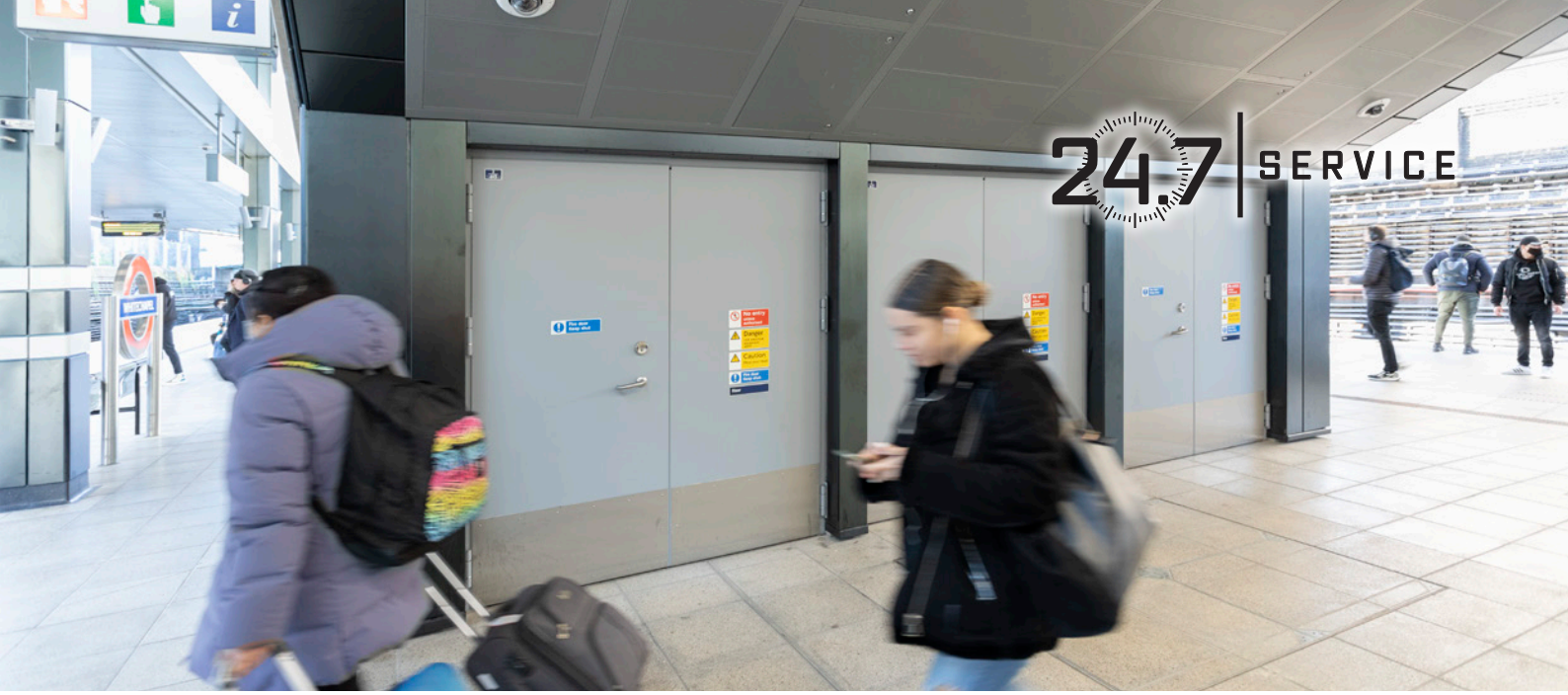
WINDOW GRILLES

SHOP FRONTS



CURTAIN WALLING





ROLLER SHUTTERS


INSULATED ROLLER SHUTTERS


TRADITIONAL ROLLER SHUTTERS


RAPID ROLL DOORS


CONTINENTAL SHUTTERS

FIRE SAFETY


FIRE DOORS


INDUSTRIAL FIRE DOORS


SMALL SERVERY FIRE SHUTTERS


STÖBICH CONVEYOR FIRE PROTECTION SYSTEMS

ACCESS CONTROL


BARRIERS & BOLLARDS


SWING GATES

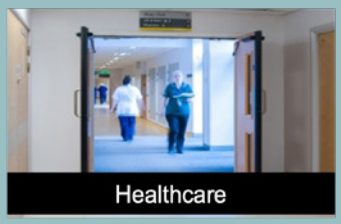

SLIDING GATES

LOADING BAYS


DOCK BUFFERS


DOCK LEVELLERS


DOCK SHELTERS





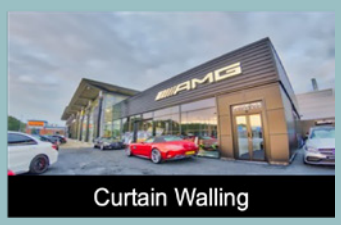














EXTENSIVE SECTOR EXPERIENCE...

You'll find ABC Doors' products and service engineers active across all sectors. ABC Doors works with Facilities Managers, Architects, Contractors, Building Owners - anyone that needs professional supply and support for their doors,

A TECKENTRUP FAMILY MEMBER...

ABC Doors was acquired in 2022 and is now part of the Teckentrup family of companies.

Teckentrup, a family run business, has more than 90 years' experience as a solutions provider and manufacturer of commercial and industrial doors. Teckentrup has operations in Warrington, Germany and across Europe...
...And now Irlam & Blantyre!











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e: info@abcdoors.co.uk

SCOTTISH DEPOT
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Hamilton International Technology Park, Blantyre G72 0BN

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TECKENTRUP DOOR SOLUTIONS

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